



16318 Great Oaks Drive • Round Rock, Texas 78681

Phone (512) 255-7871

Email: [CustomerService@bcmud.org](mailto:CustomerService@bcmud.org) • Website: [www.bcmud.org](http://www.bcmud.org)

## SERVICE REQUEST

### Utilities

#### Applicant Information

Name: \_\_\_\_\_

DL#/Tax ID: \_\_\_\_\_

St: \_\_\_\_\_

Email: \_\_\_\_\_

Main Phone: \_\_\_\_\_

☐ Hm

☐ Wk

☐ Cell

Alt. Phone: \_\_\_\_\_

☐ Hm

☐ Wk

☐ Cell

Please indicate property type: \_\_\_\_\_

#### Service Request Information

☐ New

☐ Transfer\*

☐ Final

Service Request Date: \_\_\_\_\_

\*Please Note – Transfer is to be used if you currently have service with BCMUD and are moving within a two-week period to another property within our service area.

Have you previously been a resident of Brushy Creek MUD? ☐ Yes ☐ No

If disconnecting, will this property be maintained by you for investment and/or rental purposes? ☐ Yes ☐ No

Property Type:

☐ Own

☐ I own the property, rent it out

☐ Rent

Would you like the landlord listed on the account? We cannot discuss account details with anyone that is not on the account

☐ Yes

☐ No

Please provide the landlord's name and phone number

Service

Address: \_\_\_\_\_

City: \_\_\_\_\_

ST: \_\_\_\_\_

Zip: \_\_\_\_\_

☐ Billing Address (Same as Above)

☐ Billing Address (Below)

☐ Forwarding Address (Below)

Address: \_\_\_\_\_

City: \_\_\_\_\_

ST: \_\_\_\_\_

Zip: \_\_\_\_\_

#### Authorized Account Individuals

Name: \_\_\_\_\_

☐ Hm

☐ Wk

☐ Cell

Name: \_\_\_\_\_

☐ Hm

☐ Wk

☐ Cell

Name: \_\_\_\_\_

☐ Hm

☐ Wk

☐ Cell

**CONFIDENTIALITY OF PERSONAL INFORMATION.** Under Section 182.052 of the Texas Utilities Code, an individual customer's address, telephone number and social security number, along with information relating to the volume or units of utility usage or the amounts billed for utility usage, are confidential unless a customer requests that a government-operated utility disclose the information. If you request that the District disclose such personal information, please mark the box below, initial it, and return this form to the District by mail or electronically at the following email address: [customerservice@bcmud.org](mailto:customerservice@bcmud.org). A customer may also rescind a prior request for disclosure by marking the box below, initialing it, and returning this form by mail or electronically at the same email address. The following link may also be used by individual customers to request disclosure of personal information, or to rescind a prior request for disclosure of personal information:

☐

I (we) authorize the District to disclose personal information. Initials \_\_\_\_\_

☐

I (we) rescind a prior request that the District disclose personal information. Initials \_\_\_\_\_

Would you like to be paperless and have your bills emailed to you? ☐ Yes ☐ No

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Please Note – Request made will be processed twenty-four (24) hours after contact by BCMUD and payment (deposit / Admin Fee) is made. Service request can only be made Monday – Friday's except for holiday's and extenuating circumstances.

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For Staff Use Only

Received By: \_\_\_\_\_ Date: \_\_\_\_\_

Receipt #: \_\_\_\_\_ Work Order #: \_\_\_\_\_

Payment Type

☐ Cash

☐ Check \_\_\_\_\_

☐ Credit Card

Account # \_\_\_\_\_

☐ Standard 5/8" Meter Deposit (\$100) + Admin Fee (\$30) = \$130

☐ 3/4" Meter Deposit (\$150) + Admin Fee (\$30) = \$180

☐ \_\_\_\_" Meter Deposit + \$30 Admin Fee (\_\_\_\_)

☐ Transfer Fee - \$30

☐ Same Day Surcharge 8 a.m. – 5 p.m. - \$90

☐ Weekends & Holidays Surcharge - \$60

☐ Afterhours 5 p.m. – 8 a.m. Surcharge - \$60